

[Redacted]

Diseases and Surgery of the Eye

[Redacted]

April 30, 2019

South State Bank
PO Box 118068
Charleston SC 29423

ATTENTION: Customer Complaint Dept.

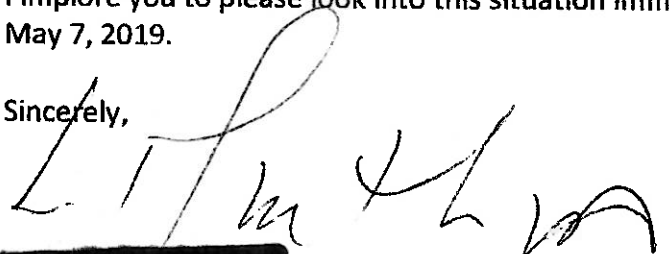
Since it's inception, the South State Bank Branch
13201 Rittenhouse Drive
Midlothian, VA 23112 (Located within the Kroger Supermarket)

I have been a fervent customer. The personnel, Cynthia, Laura and Cassandra have been extraordinarily efficient and pleasant workers. Having been an Ex-Vietnam Military commander and having run a successful medical practice for forty five years, I feel I am an excellent judge of character.

The purpose of my complaint is to rally against the closure of the branch. South State is doing itself a great disservice in personnel, business and convenience. This branch is extremely convenient for many of us who would have to travel another additional 15 miles to utilize the other Midlothian branch.

I implore you to please look into this situation immediately as the bank is scheduled to close May 7, 2019.

Sincerely,


[Redacted]